

Effective January 2020

## FACTS

### WHAT DOES LENDMARK FINANCIAL SERVICES DO WITH YOUR PERSONAL INFORMATION?

#### Why?

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

#### What?

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social Security number
- account balances and transaction history
- payment history and credit history

#### How?

All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons Lendmark chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does Lendmark share?	Can you limit this sharing?
<b>For our everyday business purposes</b> — such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus; or, as permitted by law	<b>Yes</b>	<b>No</b>
<b>For our marketing purposes</b> — to offer our products and services to you	<b>Yes</b>	<b>No</b>
<b>For joint marketing with other financial companies</b>	<b>Yes</b>	<b>No</b>
<b>For our affiliates' everyday business purposes</b> — information about your transactions and experiences	<b>Yes</b>	<b>No</b>
<b>For our affiliates' everyday business purposes</b> — information about your creditworthiness	<b>Yes</b>	<b>Yes</b>
<b>For our affiliates to market to you</b>	<b>Yes</b>	<b>Yes</b>
<b>For nonaffiliates to market to you</b>	<b>No</b>	<b>We don't share</b>

#### To limit our sharing

Call 866-210-2432

**Please note:**

If you are a *new* customer, we can begin sharing your information 30 days from the date we sent this notice. When you are *no longer* our customer, we continue to share your information as described in this notice.

However, you can contact us at any time to limit our sharing.

#### Questions

Call 866-210-2432

## Who we are

<b>Who is providing this notice?</b>	This notice is provided by certain specific companies* in the Lendmark family.
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## What we do

<b>How does Lendmark protect my personal information?</b>	To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.  Our employees are bound by our policies and procedures to access consumer information only for legitimate business purposes and to keep information about you confidential.
<b>How does Lendmark collect my personal information?</b>	We collect your personal information, for example, when you <ul style="list-style-type: none"> <li>• apply for a loan</li> <li>• open an account or provide account information</li> <li>• give us your employment history</li> <li>• give us your income information</li> <li>• pay us by check</li> </ul> We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.
<b>Why can't I limit all sharing?</b>	Federal law gives you the right to limit only <ul style="list-style-type: none"> <li>• sharing for affiliates' everyday business purposes—information about your creditworthiness</li> <li>• affiliates from using your information to market to you</li> <li>• sharing for nonaffiliates to market to you</li> </ul> State laws and individual companies may give you additional rights to limit sharing. [See below for more on your rights under state law.]
<b>What happens when I limit sharing for an account I hold jointly with someone else?</b>	<ul style="list-style-type: none"> <li>• Your choices will apply to everyone on your account.</li> </ul>

## Definitions

<b>Affiliates</b>	Companies related by common ownership or control. They can be financial and nonfinancial companies. <ul style="list-style-type: none"> <li>• <i>Our affiliates include companies with the Lendmark name.</i></li> </ul>
<b>Nonaffiliates</b>	Companies not related by common ownership or control. They can be financial and nonfinancial companies. <ul style="list-style-type: none"> <li>• <i>Lendmark does not share with nonaffiliates so they can market to you.</i></li> </ul>
<b>Joint marketing</b>	A formal agreement between nonaffiliated financial companies that together market financial products or services to you. <ul style="list-style-type: none"> <li>• <i>Our joint marketing partners include financial institutions such as insurance companies and financial product or service marketing companies.</i></li> </ul>

## Other Important Information

You may have other privacy protections under some state laws. We will comply with applicable state laws as to information about you, including medical information.

\*Accounts with California addresses will be treated as if you opted out of joint marketing arrangements.

\*Accounts with Vermont addresses will be treated as if you opted out of sharing information among our affiliates and opted out of joint marketing arrangements.

**FOR TEXAS LOAN CUSTOMERS ONLY**

Texas Finance Code Notice - For questions or complaints about this loan, contact Lendmark Financial Services, LLC at 1-866-413-8340 or P.O. Box 2969, Covington, GA 30015. The lender is licensed and examined under Texas law by the Office of Consumer Credit Commissioner (OCCC), a state agency. If a complaint or question cannot be resolved by contacting the lender, consumers can contact the OCCC to file a complaint or ask a general credit related question. OCCC address: 2601 N. Lamar Blvd., Austin, TX 78705. Phone: (800) 538-1579. Fax (512) 936-7610. Website: [occc.texas.gov](http://occc.texas.gov). Email: [consumer.complaints@occc.texas.gov](mailto:consumer.complaints@occc.texas.gov).

\* Lendmark Companies providing this notice are: Lendmark Financial Services, LLC, Lendmark Financial Services of West Virginia, Inc., Lendmark Mortgage and Finance LLC.